Welcome to California Connects Mobile Internet, powered by the Sprint® nationwide network. You’re now on your way to staying connected anytime, anywhere.

Before getting started, please locate your hotspot’s Wi-Fi name (SSID) and password on the back of the device cover. Please record it here for future use.

<table>
<thead>
<tr>
<th>WI-FI NAME (SSID)</th>
<th>PASSWORD</th>
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**GET STARTED**

Your CoolPad Surf arrives activated and ready to use.

**TURN YOUR DEVICE ON**

Insert the battery pack, then press and hold the Power button until the device indicator lights turn green. When turning on for the first time, your device will take a few minutes to connect to the closest available cellular signal.

**CONNECTING TO THE INTERNET**

1. After turning your hotspot on, the hotspot automatically connects to the Internet.
2. Turn on the Wi-Fi function on your Wi-Fi capable device.
3. From your Wi-Fi capable device, select your hotspot’s Wi-Fi name (SSID) from the list, enter the password and click Connect.

**TURN YOUR DEVICE OFF**

Press and hold the Power button until the indicator lights turn off.

**ADVANCED USER SETTINGS: CHANGING YOUR WI-FI PASSWORD**

1. While connected to your Wi-Fi network, open your browser and proceed to the following URL: http://mobile.hotspot
2. Click **Settings** in the navigation area, enter in the password “admin”.
3. Under Wi-Fi Basic Settings, enter your new password in the **Wi-Fi Password** field and select “Save Changes”. 
NEED HELP?

BILLING OR WEBSITE SUPPORT
Call ThinkEDU at 1.800.579.0207 or or visit the website below:

https://thinkedu.force.com/cbsupport/s/
M-F 7:00 a.m. - 3:00 p.m. Pacific Standard Time

CONNECTIVITY OR DEVICE SUPPORT
All California Connects devices have a 9 month warranty. Call Mobile Citizen at 1.877.216.9603 or visit the website below:

https://mobilecitizen.org/about/contact-us/
M-F 7:00 a.m. - 4:00 p.m. Pacific Standard Time

CollegeBuys: 1.866.325.3222
collegebuys@foundationccc.org
M-F 9:00 a.m. - 5:00 p.m. Pacific Standard Time

In an effort to keep you from waiting on hold, you may encounter a voicemail box. Your call will be returned in the order it was received.

SUBSCRIPTION RENEWAL
To renew your service, please go to store.collegebuys.org/calconnects and follow the "Renew your Subscription" link.

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