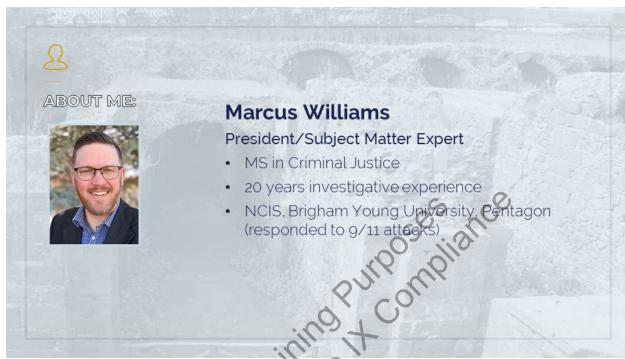


MARCUS WILLIAMS TRAINING ACADEMY

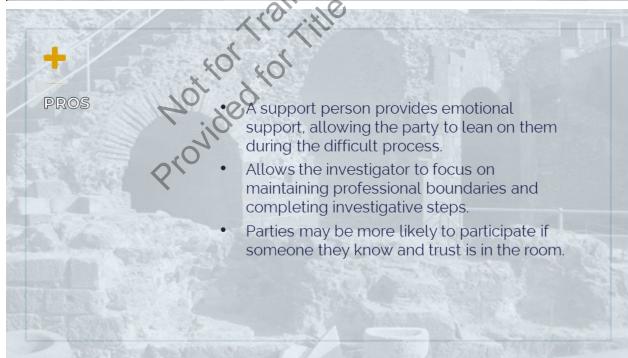
Investigations Certification Program SUPPORT PERSONS

Lesson 4: Investigations Certification Program

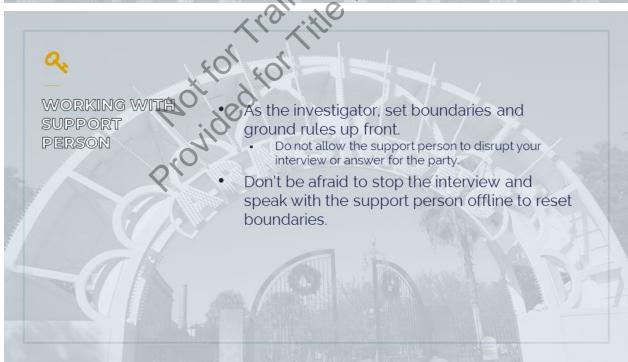




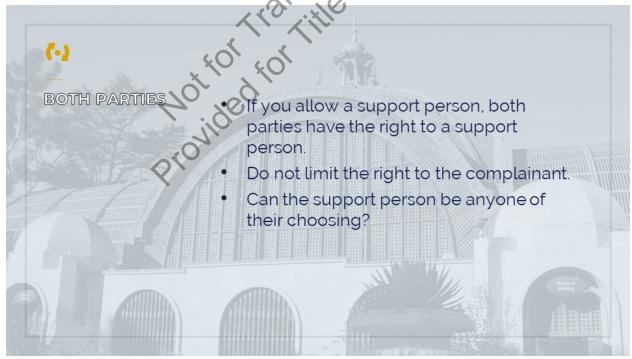




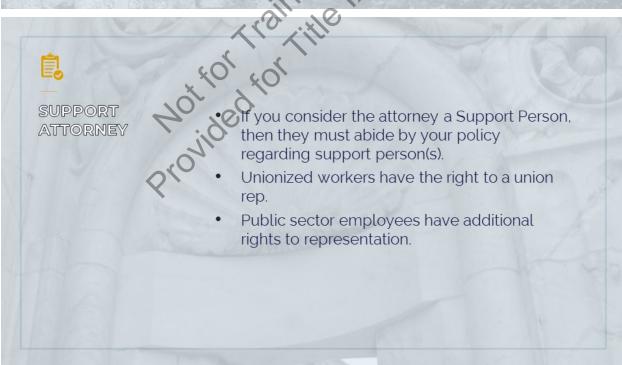


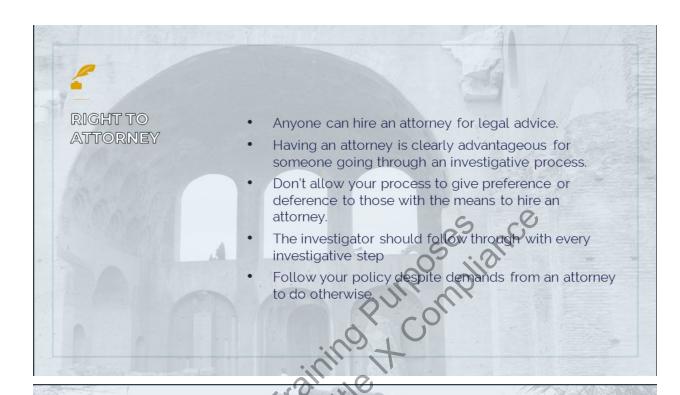










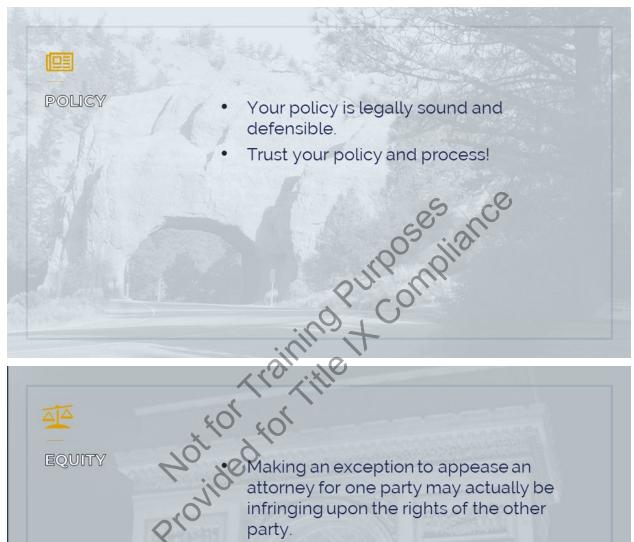




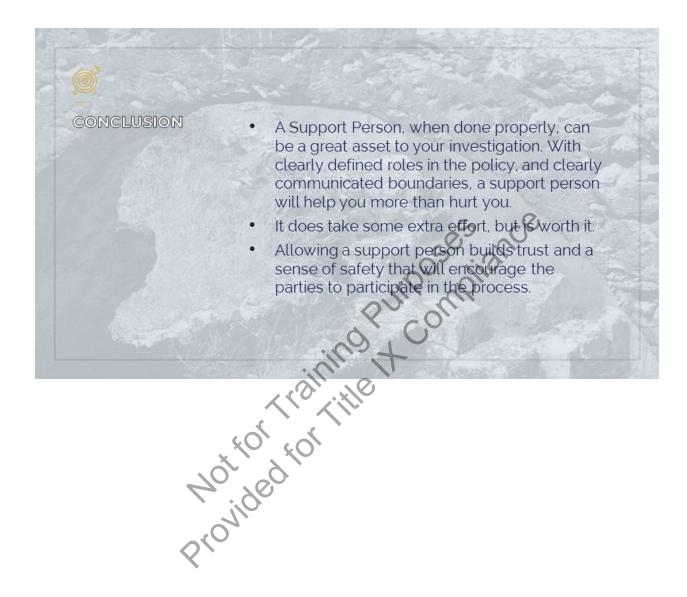
WHO WORKS, WITH ATTORNEY?

CONSISTENCY

- Decide who will be your point of contact with an attorney, should one of the parties retain one.
- Your investigator will still communicate directly with the parties (but may CC their attorney upon request).
- You may have someone from your General Counsel's office be the POC. But remember, that person does not have direct knowledge of the case and should not make promises or assertions without conferring with the investigator.
- You may have your investigator be the POC if she is comfortable and/or trained to do so.







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