

**3:35 - 4:56 pm - FIRESIDE**

Visitors: Andrea Neptune

	<p>             1. <b>Identify the problem.</b> What is the problem you are trying to solve? What are the symptoms? What are the causes? What are the consequences?           </p> <p>             2. <b>Generate hypotheses.</b> What are the possible solutions? What are the possible causes? What are the possible consequences?           </p> <p>             3. <b>Test the hypotheses.</b> How can you test your hypotheses? What data do you need? How can you collect the data? What are the results?           </p> <p>             4. <b>Evaluate the results.</b> How do the results compare to your expectations? What are the strengths and weaknesses of your solution? What are the lessons learned?           </p>
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